Saving for Retirement

New Course Go-to-Market & Sales Enablement

Grade Level: High School K12 Financial Wellness Suite

Introduction

What should we consider to ensure a successful launch?

- Target Audiences
- Buyer Personas
- Competition

Target Audiences

Primary Audience: School & District Admin

- In particular, admins that have the following standards will be a good fit.
 - STANDARDS: Jump\$tart's National Standards in K-12 Personal Finance Education, Council of Economic Education's National Standards for Financial Literacy, National Council for the Social Studies C3 Framework, Council of Economic Education's Voluntary National Content Standards in Economics
 - BUYER PERSONA: David Goodman



Secondary Audience: High School Teachers

- In particular, teachers of the following subjects will be a good fit.
 - SUBJECTS: Economics, Social Science, CTE
 - BUYER PERSONA: Ms. Thorn

Tertiary Audience: High School Students



In particular, students that are interested in financial literacy will be a good fit
 BUYER PERSONA: Jamal Smith



56 years old

Administrative Assistant To The Director of Curriculum

Springfield School District, MA

Buyer Persona: David Goodman

Key Traits

• Established

He's been working at the Springfield school district for over
 20 years. It's best to reach him by email during the work day.

• Directly connected to a decision maker

• He's respected by the Director of Curriculum and the District Superintendent. His recommendations are trusted.

• Flexible

- His district is diverse, so he's always looking for something that will meet all his students' various education needs.
- Interested in financial literacy
 - He grew up in a rural area of the state with few resources.
 He credits his financial success to proper money management, not luck.

Buyer Persona: Ms. Thorn



34 years old

Economics & Math Teacher

Springfield High School, Springfield, MA **Key Traits**

- Hard worker
 - She works well over 40 hours in one week. She keeps a summer job to help with bills. The best time to reach her is during a rare break in the school day.
- Multi-tasker
 - She teaches different courses to many grade levels. She wouldn't respond to messaging that was subject-specific.
- Young & eager
 - She's looking for software to make teaching easier. She'll connect with educator communities on social media.
- Passionate
 - She got into education because she cares about teaching students practical life skills

Buyer Persona: Jamal Smith



16 years old

11th grade student of Ms. Thorn

Springfield High School, Springfield, MA **Key Traits**

- Sports player
 - He's committed to his football team, but he has some extra time in the off-season. The best way to reach him is through his mobile device.
- College-bound
 - He's hoping to get a scholarship for a 4-year school. He's undecided about his major, but likes math and science.
- Middle-Class
 - His family can provide for his needs, but he understands that a lack of funds could be a barrier to his quality of life.
- Close to Ms. Thorn
 - Economy is his favorite subject! He feels comfortable approaching his teacher one on one.

Competition

- The competition seems to focus on investment education and general financial literacy. It's hard to find retirement advice for teens, specifically.
- Web searches for queries related to "*retirement education for teens*" yielded some general articles, but few products or courses.
- Of the products that did appear for related terms, the majority were not focused on saving for retirement specifically (*examples to the left*).

Conclusion: The lack of direct-match competitors means that there is likely little demand for this product niche. Our strategy will ^{Wea} involve educating the market and cross-selling, to make up for the lack of demand.

Teach Me Wall Street

 <u>https://www.teachmewallstre</u> <u>et.com/investing-101-for-high</u> <u>-school</u>

Ramsey Solutions

<u>https://www.ramseysolutions.</u>
 <u>com/store/youth/teens</u>

Warren Buffet's Secret Millionare's Club

<u>https://www.youtube.com/us</u>
 <u>er/SecretMillionaires</u>

Wealthy Habits

<u>https://wealthyhabits.org/</u>

Product Positioning

What's the core message around the product?

- Product-Market Fit for Admin
- Product-Market Fit for Teachers
- Product-Market Fit for Students

Product Fit for David Goodman



Unique Selling Propositions

- Accessible: 100% free, easy-to-use digital platform
- Flexible: Fits into a traditional economy, social science, or CTE class
- Socially Responsible: Ending generational poverty starts by closing the wealth gap. Teach young adults to save for retirement and they'll pass that wealth to their children.

Calls-to-Action

- Schedule a call with our implementation specialists
- Download the curriculum guide
- Introduce us to your team

Product Fit for Ms. Thorn



Unique Selling Propositions

- **Easy to implement:** The digital learning experience is ready for class with little to no lesson planning. The content is 100% free.
- **Remote-friendly:** Lessons can be done on computers, smart phones, or tablets.
- Socially Responsible: Empower your students to take control of their financial wellbeing by making simple steps now.

Calls-to-Action

- Download the course outline
- Download the curriculum guide
- Preview the lessons

Product Fit for Jamal Smith



Unique Selling Propositions

- Fun: The gamified lessons are interactive and rewarding.
- **High-tech:** Use the cutting-edge digital platform from your computer, smart phone, or tablet.
- **Smart:** Putting a small amount of money into retirement now will make you lots of money in the long run.

Calls-to-Action

- Tell your parents about us
- Tell your friends about us
- Tell your teachers about us

Goal & Strategy

Where are we going and how do we get there?

- OKRs
- Cross-sell / Upsell Strategy
- New Lead Strategy

Objectives & Key Results

One Year Goal:

- Place new course in **1,000 high schools** across the US
- Get about **50 students** using the programs each campus

6 Month Goal:

- Place new course in **300 high schools** across the US
- Get about **20 students** at each campus

3 Month Goal:

- Connect with 6,000 leads who have already heard of the product
- Reach 5,000 new leads with web content, social posts, or paid advertising

Strategy: Upsell & Cross-sell

Web & Content:

- Use general messaging for all three buyer personas
- Feature course thumbnail for 3 6 months on Financial Wellness page
- Create unique landing page for this course and link to it from other internal pages
- Direct paid traffic to this landing page from Google Ads or paid social

Email:

- Use messaging for **Buyer Persona: David Goodman**
- Schedule 3-email campaign to go out to all current users with course information
- Set up lead follow up with sales team for the contacts that demonstrated interest

Social & Community:

- Use messaging for **Buyer Persona: Ms. Thorn**
- Schedule a 5-post series announcing the new course launch on each channel
- Organize a webinar about the importance of saving for retirement for teens
- Promote this webinar with Teacher Ambassador program

Strategy: Build Awareness & Leads

Web & Content:

- Use messaging for **Buyer Persona: Jamal Smith**
- Create a series of blog articles & videos explaining the importance of saving for retirement.
- Add a CTA to share the post with your teacher
- Create a lead capture form to collect contact information of teachers

Email:

- Use messaging for **Buyer Persona: David Goodman**
- Write a white paper on "Why We Should Teach Teens to Save for Retirement"
- Allow access to this white paper only by email from a implementation specialist

Social & Community:

- Use messaging for **Buyer Persona: Ms. Thorn**
- Share the blog, video, and white paper on social media channels, tailor each post to each channel
- Sponsor these posts on social media
- Promote this webinar about the importance of saving for retirement on email, web, and social

Questions?

Email Ashley Kochans digitalmarketing@ashleykochans.org